



CTA ADA Advisory Committee Meeting
Monday, January 14, 2019
Customer Service Intake: 1:00 p.m.
Committee Meeting: 1:30 – 4:00 p.m.

AGENDA

1. Call to Order
2. Roll Call – Including Anyone on Phone
3. Announcements
4. Approval of October 9, 2018 Meeting Minutes
5. Public Comment
6. Bus Signs Pilot Program
7. General Construction Report
8. Red Purple Modernization (RPM) Program update
9. Elevator/Escalator Efficiencies Report
10. Customer Service Report
11. CTA Staff Training Program
12. ADA Unit Report
13. Old Business
14. New Business
15. Adjournment

The next ADA Advisory Committee Meeting will be held on **MONDAY, APRIL 8, 2019**. The meeting will be held in the 2nd Floor Boardroom at the CTA Headquarters, 567 W. Lake Street (SE corner of Lake & Jefferson Streets) from 1:30 p.m. to 4 p.m. This location is physically accessible and general/open access American Sign Language Interpreters are provided. Additional reasonable accommodation requests should be made 5 business days or sooner prior to the meeting by contacting Amy Serpe, Manager, ADA Compliance Programs, 312/681-2608 or aserpe@transitchicago.com